HOWELL ARMS

RETURN MERCHANDISE FORM

Customer Service
608-563-0974
info@howellarms.com

RETURN ELIGIBILITY

Returns are accepted within 30 days for products purchased directly from HowellArms.com. Items must be unused, unaltered, and in new condition. Dealer or retailer purchases must be returned to the place of purchase. Shipping and handling, including original shipping charges, are non-refundable. Returns not due to Howell Arms error - including incorrectly ordered items - are subject to a 15% restocking fee.

Conversion cylinders and WWII products that have been fired, altered, abused, damaged, or are otherwise not in new condition will not be accepted.

RETURN INSTRUCTIONS

1. Complete this form and include it in the package.
2. Repackage items securely in original packaging, if available.
3. Ship via UPS, FedEx, or USPS Ground with tracking.
4. You are responsible for the shipment reaching Howell Arms.
   Insure the parcel for the full replacement value.

SHIP TO

Howell Arms Inc.
419 S Arch Street
Janesville WI 53548

CUSTOMER & ORDER INFORMATION

Name _____ **Order #** _____

Address _____

City _____ **State** _____ **ZIP** _____ **Phone** _____

Email _____ **Return type** ☐ Refund ☐ Exchange

Refunds are issued to the original payment method after the return is received and approved. Do not include payment-card information.

ITEM(S) RETURNING

Product / SKU	Qty	Reason	Comments

EXCHANGE ITEM(S) REQUESTED

Product / SKU	Qty	Product description (optional)

REASON CODES

A Received damaged
B Defective / does not work properly
C Wrong manufacturer
D Missing parts or accessories
E Incorrectly ordered
F Different from website description
G Did not order
H Different from what was ordered
I No longer needed / wanted
J Better price available elsewhere

ADDITIONAL COMMENTS